Vermont
Department of
Libraries
April 15, 2021

DISASTER PLANNING FOR VERMONT LIBRARIES: BEGINNER WORKSHOP





A TALE OF TWO ORGANIZATIONS

Vermont Historical Records Program

VHRP, part of the Vermont State Archives & Records Administration, serves to improve public access to and engagement with Vermont historical records and to encourage and facilitate collaborative efforts among Vermont historical records repositories.

- Conducts onsite assessments
- Provides guidance and assistance
- Connects organizations that want to collaborate on wider state or regional initiatives
- Teaches workshops and trainings

Vermont Arts & Culture Disaster and Resilience Network

VACDaRN is a partnership of the Vermont Arts Council, the Vermont State Archives and Records Administration, and the Vermont Emergency Management Association.

Coordination through this network:

- Enables artists, arts, and heritage organizations to share expertise and resources
- Mobilize response for mutual assistance during emergencies
- Engages collectively with first responders and government emergency management agencies

https://sos.vermont.gov/vsara/partner/



- Helps alleviate chaos during an emergency
- Tells you what to do and how
- Protects the safety of people and property
- Facilitates a quicker return to normal operations
- Reduces losses
- More prepared organizations means a more resilient community
- Disasters are occuring with more frequency

Don't fall into the "It can't happen here" trap...it can!

AGENDA

- Brief overview of emergency management
- Developing a disaster plan
- Implementing your disaster plan
- Tips and strategies
- Resources



EMERGENCY MANAGEMENT PRIMER



EMERGENCIES COME IN ALL SHAPES AND SIZES

NATURAL DISASTERS

- Thunderstorm
- Hurricane/Tropical Storm
- Flooding
- Winter Storm
- Extreme Cold
- Extreme Heat
- Tornado
- Earthquake
- Pandemic



"EVERYDAY" DISASTERS

- Structural Fire
- Power Outage/Blackout
- Medical Emergency

MAN-MADE DISASTERS (ACCIDENTAL & INTENTIONAL)

- Cyber Attack
- Civil Disorder
- Acts of Violence/Terrorism
- Hazardous Materials
- Chemical, Biological, Radiological, or Nuclear
- Dam Failure





VERMONT'S HAZARDS

Table 3: Hazard Assessment							
Harried Inches	B - 1 - 1 - 1111	Potential Impact				C *	
Hazard Impacts	Probability	Infrastructure	Life	Economy	Environment	Average:	Score*:
Fluvial Erosion	4	4	3	4	4	3.75	15
Inundation Flooding	4	4	3	4	2	3.25	13
Ice	3	3	3	3	2	2	8.25
Snow	4	1	3	2	1	1.75	7
Wind	4	2	2	1	1	1.5	6
Heat	3	1	3	2	2	2	6
Cold	3	1	3	2	2	2	6
Drought	3	1	2	2	3	2	6
Landslides	3	3	2	1	2	2	6
Wildfire	2	3	3	3	2	2.75	5.5
Earthquake	2	3	3	3	2	2.75	5.5
Invasive Species	2	1	1	2	3	1.75	3.5
Infectious Disease Outbreak	2	1	3	2	1	1.75	3.5
Hail	3	1	1	1	1	1	3

Vermont State Hazard Mitigation Plan, 2018



^{*}Score = Probability x Average Potential Impact

PHASES OF EMERGENCY MANAGEMENT



BASIC EMERGENCY MANAGEMENT TERMS

- Incident
 - Disaster
 - Emergency
- Hazard
- Risk Assessment
- Emergency Operations Center (EOC)
- Incident Command System (ICS)
- Damage Assessment





DEVELOPING YOUR DISASTER PLAN

SETTING UP A PLANNING TEAM













Administration

Collections

IT

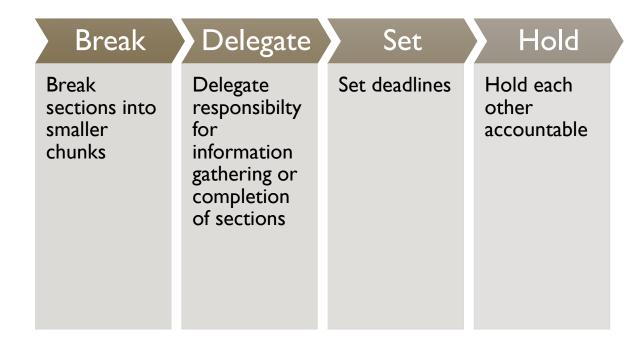
Building safety/security

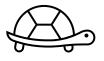
Facility managers

Staff with purchasing or contracts authority

Don't do it alone!

STRATEGIES FOR GETTING IT DONE





...slow and steady wins the race!

Disaster Plan

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Available at:

https://vacdarn.org/cultural-heritageinstitutions/readiness-for-cultural-heritageinstitutions/

BASIC COMPONENTS OF A DISASTER PLAN

Contact list

Response procedures

Salvage priorities

Supplies

Emergency record

CREATING THE PLAN: CONTACT LIST

This tells you exactly who to contact and when.

Includes:

Emergency contacts

Phone tree for staff/volunteers, etc. and their responsibilities

CREATING THE PLAN: CONTACT LIST

I. Immediate Response and Call List

- · Assess your personal safety and act accordingly.
- · Get help from another coworker or another person in the area.
- · Act to protect lives, then physical property.

If there is a fire or people are hurt:

Call 911

Give this information: HOGWARTS LIBRARY

HOGWARTS CASTLE

555-9000

MAKE THE FOLLOWING PHONE CALLS based on the type of emergency

Type of emergency	Name/Title	Phone Number(s)	
After call to 911 for fire or people hurt	MINERVA MCGONEGALL, PROFESSOR/DISASTER TEAM LEADER	555-1650	
Water incursion	RUBEUS HAGRID, GROUNDSKEEPER	555-1232	
Electrical issue	LUMOS LIGHT TECHNICIANS	999-0000	
Building damage	RUBEUS HAGRID, GROUNDSKEEPER	555-1232	
Computer damage	WIZARDING CLOUD SERVICES	999-1000	
Collection damage	MADAM PINCE, LIBRARIAN	555-9000	

CREATING THE PLAN: CONTACT LIST



Questions to ask:



Who on your staff would need to be notified/involved during a disaster? In what order should they be notified?



Who has responsibility for what in your institution? Or, who externally handles your institutional needs?



What local emergency services are available?

This tells you what to do during an emergency.

Includes:

- Emergency and evacuation procedures
- Floor plans & locations of shut offs and emergency systems
- Information about insurance and utility providers
- Technology backups and passwords
- Contact information for emergency management offices
- Locations of temporary operations

Evacuation and Emergency Procedures

- Have floor plans indicating the various escape routes posted prominently throughout the building.
- Describe procedures for evacuating the building, including disabled personnel or patrons:
- __IF TIME ALLOWS, SECURE ESSENTIAL RECORDS AND SHUT DOWN ELECTRICAL EQUIPMENT.
 PROCEED TO NEAREST EXIT, SHUT ALL DOORS AS YOU LEAVE. ASSIST DISABLED EMPLOYEES
 AND VISITORS IN EXITING. DO NOT USE THE MOVING STAIRCASES. DO NOT OPEN DOORS IF
 WARM OR SMOKE IS PRESENT. ONCE OUTSIDE ASSEMBLE AT THE DESIGNATED
 AREA.
- > Designated assembly areas outside of the building:

LocationQUID	DICH PITCH	
Back-up Location	BLACK LAKE	

> Command center/Temporary space:

LocationF	PLATFORM 9 & 3/4	57-31-
Contact Person	DEDALUS CREEVY	

Phone numbers _____999-0011____

Emergency Assistance

After key cont

[Your town/city Emergency Management Director]

[Your regional planning commission point of contact for emergencies]

Vermont Emergency Management (VEM) Public Assistance Officer

Kim Canarecci 802-347-0488 | https://vem.vermont.gov

Vermont Arts & Culture Disaster and Resilience Network (VACDaRN)

Rachel Onuf

Vermont Historical Records Program Director

802-622-4092 | rachel.onuf@vermont.gov | https://vacdarn.org

Secretary of State's Office, Municipal Assistance

Jenny Prosser
Director of Municipal Assistance
802-828-1027 | jenny.prosser@vermont.gov

FEMA Regional Office

877-336-2627 https://www.fema.gov/region-i-ct-me-ma-nh-ri-vt

Utilities

Service Type	Company Name/Contact Name	Phone Number(s) [Indicate if 24/7]	
Electric company	LUMOS LIGHT TECHNICIANS	999-0000	
Gas company	HIGHLAND PEAT & GAS	999-2000	
Internet service provider	WIZARDING CLOUD SERVICES	999-1000	
Telephone company	FIREPLACE COMMUNICATIONS	999-3000	

Facilities: Locations of Emergency Systems and Shut-Off

Building: Hogwarts Library, Hogwarts Castle, UK

Main Utilities—all in basement (access from kitchen in back of building)

Main water shut-off valve:

Basement, back right corner



2. Main electrical cut-off switch & fire control panel:

Basement, back left corner

Main furnace cut-off switch:

Top of Basement Stairs

Fire Extinguishers

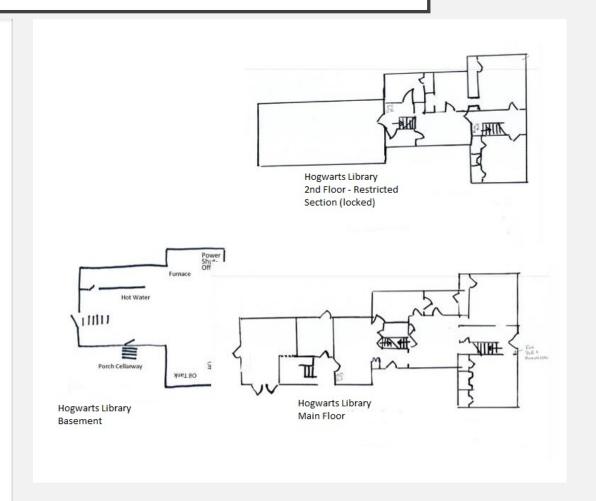
- Kitchen
- Basement (bottom of stairs)
- Front Hall
- Textile Storage Room

Fire Alarm Pull Boxes: Kitchen, Front Hall, Upstairs Hall (front and back)

Fire Alarm Panel: Front Hall--tells you where the fire is. Orange yellow light showing means trouble.

Smoke and Heat Detectors Throughout House

First Aid Kit Bathroom Medicine Cabinet



? Questions to ask:



How would you evacuate the building? Handle a medical emergency?



Where are the locations of shutoffs for building equipment (water, etc.)?



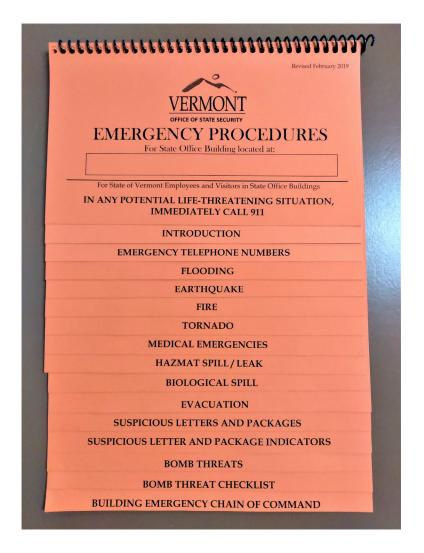
Who are the vendors, contractors, insurance agents, utility providers, etc. that would need to be involved in recovery?



Where are your technology backups and passwords so you can access information systems?



Where could you set up a temporary space for emergency operations, if needed?



http://bit.ly/BGSEmergencyProcedures

CREATING THE PLAN: SALVAGE PRIORITIES

This tells you what is most important to be saved.

Includes:

- Operational records
- Records about your collections (catalogs, etc.)
- Collection priorities (local history room, etc.)

CREATING THE PLAN: SALVAGE PRIORITIES

1. Salvage Priorities - Object Collections

▲ Listed below are those portions of the collection to which salvage priorities have been assigned. Tags: Red: High Priority; Yellow: Medium Priority

Location	Special Notes
Textile Room North Parlor Chamber	Many items are boxed, hanging, or on rollers. Priority items have been tagged.
Furniture/Art Room South Parlor Chamber	Prioritized artwork has been moved to the front of the art bins and marked with priority tags
	Prioritized signs have been relocated to behind the hallway door
	Furniture is near the doors or on wall hooks-
Decorative Arts Room	Prioritized items have been consolidated into the center of the room on the middle and upper shelves.

2. Salvage Priorities - Bibliographic Records

Listed below are the priorities for salvaging card files, electronic databases, printed finding aids, collection donor files, or other catalogs necessary to reestablish the integrity of the collection.

Description of Records	Format	Location	Special Notes
Accession Records	3 Black Notebooks labelled "PAST PERFECT"	Back office lower shelves	These are the legal ownership records of collections
Accession Records	File Folders	Filing Cabinet upstairs hall landing	These are the legal ownership records of collections

3. Salvage Priorities – Administrative Records

Listed below are the priorities for salvaging administrative records that are vital to recovery operations, including personnel records.

Records	Format	Location	Special Notes
Current Financial and Personnel Records	Files	Main Office, top drawer of 2-drawer filing cabinet	
COMPUTER		Main Office	We have off-site backup



Filing cabinet drawer of accession records

Computer containing administrative records

CREATING THE PLAN: SALVAGE PRIORITIES





What records would you need to continue operating your institution?



What catalogs and other records do you have about your collection?



Do you have irreplaceable materials like rare books or a local history collection?

CREATING THE PLAN: SUPPLIES

This tells you what you have on hand to help with response.

Includes:

- List of supplies
- Where supplies are stored
- Where you can procure more

CREATING THE PLAN: SUPPLIES

IV. Salvage Supplies

If any items are part of daily operations and not in a designated disaster response of	container
identify where they can be located.	

Date Supplies Last Checked and Replenished: ______

Personal Protective Equipment (PPE):

	Quantity	Location	
Masks		les .	
Nitrile gloves		ice .	
Work gloves	1		
Aprons/smocks		22	
Waterproof boots	1	55	
Head lamps/flashlights	3	16	
Safety glasses	11	8	
Hard hats			
Caution tape		64	

Collection salvage supplies:

	Quantity	Location	
Plastic sheeting (& scissors & tape)	75		
Boxes			
Trash bags		3	
Packing tape	0.7		
Freezer paper or waxed paper	0		
Blank newsprint	20	4	
Paper towels	95		
Nylon cord	73		
Clothes pins			
Nylon netting	.03	3	

Recordkeeping supplies:

	Quantity	Location	
Camera (to document damage)	60 80 3000	30	
Clipboards	37	30	
Paper		-3	
Pencils/markers/pens			

Clean up equipment:

	Quantity	Location	
Buckets and/or trash cans		0	
Sponges	01.		
Mops	69		
Brooms	89	1	
Book trucks	83	1	
Extension cords	83		
Dehumidifiers	83		
Fans			
Generator			
Portable lighting			
Portable sump pump			
Tables			
Water hoses			

CREATING THE PLAN: SUPPLIES



Questions to ask:



What supplies do you have on hand? Where are they stored?



What supplies do you want? Where can you get them?

CREATING THE PLAN: EMERGENCY RECORD

What's happened in the past to your institution? This tells you what's possible and what's likely.

Requires a little research – past insurance claims, flood plain maps, institutional memory from long-time employees

CREATING THE PLAN: EMERGENCY RECORD

V. Emergency Record

In the space below, describe emergencies which have occurred. Include the date, the location within the building, the quantity of materials affected, recovery procedures, and the resources (time, money, personnel, etc.) needed for complete recovery from the emergency. Also note any vendors or suppliers used in recovery actions and evaluate their performance for future reference. This section should be updated after any emergency occurrence.

_3/23/2001: ATTEMPTED BREAK-IN TO THE RESTRICTED SECTION. NO DAMAGE TO COLLECTION BUT HIRED LIKE MAGIC GLASS REPAIR TO FIX BROKEN WINDOWS, \$2000.

_5/17/2013: SECOND-YEAR STUDY GROUP ACCIDENTLY CREATED A RAINING HEX IN THE NORTHWEST CORNER OF THE MAIN FLOOR. 2 SHELVES WERE AFFECTED, ITEMS WERE FREEZE-DRIED THROUGH THE MUGGLE COMPANY POLYGON.

PUTTING IT ALL TOGETHER



Contact list



Response procedures

Ĭ

Salvage priorities



Supplies



Emergency record

IMPLEMENTING YOUR DISASTER PLAN



DISTRIBUTION & STORAGE





WHO NEEDS THE PLAN?

WHERE SHOULD IT BE STORED?



Remember: your plan has sensitive information – keep it private!

PROMOTION & TRAINING

Promote it!

- Announce it in a newsletter
- Send periodic emails to library staff and volunteers
- Discuss periodically at meetings
- Incorporate regular training activities when possible

Train!

(and ask external resources for help!)

- Make sure each person involved with the library knows what their role entails
- Evacuation drills
- Fire extinguisher use
- Tabletop exercises



Remember:
Disaster plans
are living
documents!

I. Establish a schedule to review (annually is ideal)

2. Check and update the information as needed at that time

3. Promptly distribute updates



TIPS & STRATEGIES

CONNECT WITH EMERGENCY RESPONDERS

Ways to Connect

- Have the police and fire department do a walk-through
- Invite them to an event at your institution
- Ask for help with site assessment and emergency planning
- Invite emergency responders to participate in your training and drills or suggest that the local emergency management agency stage a tabletop exercise at your institution
- Take lunch/cookies to the fire station or police or sheriff's department

What They Should Know

- That your institution holds collective memory and culture for your community
- Your collections can be irreplaceable (especially if you have a local history collection)
- Libraries and cultural institutions can be helpful in recovery, as information centers and community gathering places
- Your layout! Floor plans, locations of building electrical and water systems, etc.



Don't forget: staff turns over! Keep up the relationship.

STANDING CONTRACTS WITH VENDORS

Helps set expectations and communicate needs before a disaster happens

Saves time during an incident – you already know who to contact

State of Vermont has standing contract with negotiated fees with Polygon:

- Respond to scene within 24 hours
- Can help pack out and freeze/dry any affected materials
- Can help restore the affected space



Be familiar with your insurance policy & know what it covers

SUPPLY KITS

Fire extinguishers

Extension cords

Flashlights & batteries

Camera

Clipboard & paper

Labels

Broom/mop

Wet vacuum

Gloves

Protective masks/goggles

First aid kit

Garbage bags

Paper towels

Plastic sheeting & scissors

Absorbent/blotter paper

Polyethelyne bags

Portable fan

Etc.



RESOURCES



dPLAN – THE ONLINE DISASTER PLANNING TOOL

- Created by NEDCC and MA Board of Library Commissioners
- Online template that generates a printable plan
- Updated version hopefully in 202 I
- View a demo of the tool at the website



The Online Disaster-Planning Tool for Cultural and Civic Institutions



Home Log In Demo New User

About dPlan Contact NEDCC

This online disaster-planning template was prepared by the Northeast Document Conservation Center (NEDCC) and the Massachusetts Board of Library Commissioners (MBLC). The development of the template was funded by the Institute of Museum and Library Services (IMLS) and the National Center for Preservation Technology and Training (NCPTT).



WELCOME TO DPLAN

Is your institution ready to deal with a disaster today?

Disasters can come in all shapes and sizes, from natural disasters (floods, hurricanes, and earthquakes) to emergencies resulting from an accident (burst water pipe), deferred maintenance (leaking roof), or negligence (fire or mold). An effective response will be determined by how well prepared you are to deal with a disaster.

Disaster planning is an essential component of preserving your institution's collections. With a written disaster plan, libraries, archives, museums, historical societies, and other collection-holding institutions can reduce the risk of disaster and minimize losses. dPlan is perfect for small and medium-sized institutions that do not have in-house preservation staff. dPlan is also valuable for large library systems or museum campuses that need to develop separate but related plans for multiple buildings, locations, or branches.

dPlan can help you create a plan for disaster prevention and response. Enter data into the online template to create a customized disaster plan for your institution. This plan will help you:

- · prevent or mitigate disasters,
- · prepare for the most likely emergencies,
- · respond quickly to minimize damage if disaster strikes, and
- · recover effectively from disaster while continuing to provide services to your community.

Learn More

Are you ready to proceed? Choose one of these options

DEMO NEW USER
To try dPlan To register as a new user

Copyright © 2006, Northeast Document Conservation Center (NEDCC)

NEDCC PLANNING WORKSHEET

- Quick start guide
- Includes most parts of a disaster plan, but does not include spaces for evacuation, facility equipment shutoffs, or other relevant policies and procedures



PRESERVATION LEAFLET

EMERGENCY MANAGEMENT

3.4 Worksheet for Outlining an Emergency Response Plan

This worksheet is designed to help an organization collect and structure essential information found in emergency response plans (AKA disaster plans) for cultural heritage organizations.

Use this worksheet to start building your organization's first emergency response plan or use this worksheet to ensure that your current plan has all the elements represented here.

This completed worksheet could serve as a finished emergency response plan, or you could choose to ougment it with instructions for evacuation, shelterin-place, shutting off facilities equipment, and other relevant policies and procedures—such as continuity of business operations plans (COOP)—that meet your organization's needs.



Photo by <u>Jason Leung</u> on <u>Unsplash</u>

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https://www.nedcc.org/free-resources/preservation-leaflets/3.-emergency-management/3.4-worksheet-for-outlining-an-emergency-response-plan

Template for Pocket Response Plan (PReP)™ SIDE A (Communications). Use this side to collect phone numbers for the individuals and organizations you are most likely to need to talk to in the first minutes and hours after an emergency occurs: staff, emergency responders, facility managers, utilities, vendors, and assistance organizations. RECORDS CENTER EMERGENCY SERVICE PROVIDERS OTHER CONTACTS Pocket Response Plan™ FIRST RESPONDERS ARCHIVES FACILITY (PReP™) Police Departmen **Building Manager** SHRAR - designated contact [phone] Fire Department [name] [office phone] / [home phone] / [cell] INSTITUTIONAL CONTACTS [office phone] / [home phone] / [cell] [phone] [phone] **Building Staff** Data Recovery Service Emergency medical/ambulance service **Building Staff** Local government records commission [name] [office phone] / [home phone] / [cell] [name] [phone] [name] [office phone] / [home phone] / [cell] [name] [office phone] / [home phone] / [cell] [phone] Utilities Dehumidification Services (building) Assistant/Deputy Director Local govt association(s) [name] [office phone] / [home phone] / [cell] Electricity/gas Electricity/gas [name] [phone] [name] [phone] National Archives Regional Office Archives Director Document Recovery Services (freeze drving) [name] [office phone] / [home phone] / [cell] Telephone National Archives (Washington DC) [name] [phone] 866-272-6272 /ask for Ann Sieber Records Manager Exterminator Natl Endowment for the Humanities [name] [office phone] / [home phone] / [cell] [name] [phone] [name] [phone] Institute for Museum & Library Services 202-653-IMLS Freezer Space [name] [office phone] / [home phone] / [cell] Public Health Departmen Internet provide Internet provide [name] [phone] Natl Historic Publications & Records [name] [phone] [phone] Senior Archivist2 Red Cross Industrial Hygienist (mold) 202-357-5452 (Daniel Stokes [name] [office phone] / [home phone] / [cell] Flevators Flevators American Association for State & Local DISASTER TEAM [phone] Preservation Manager [phone] 615-320-3203 Refrigerated Trucking Service [office phone] / [home phone] / [cell] Security / fire system provider(s Security / fire system provider(s [name] [office phone] / [home phone] / [cell] ARMA Internationa [phone] 800-422-2762 [office phone] / [home phone] / [cell] National Association of Government [name] [office phone] / [home phone] / [cell] MUTUAL AID PARTNERS REGIONAL PRESERVATION Archives & Records Administrators SERVICES Society of American Archivists [office phone] / [home phone] / [cell] [phone] Council of State Archivists (CoSA) finstitution) Member 3 [name] [phone] [office phone] / [home phone] / [cell] 518-473-9098 finstitution) [office phone] / [home phone] / [cell] Print on 8 ½" x 14" paper. Trim on outside lines to 12½" x 63/4", fold on vertical lines like an accordion, then fold in half (bringing short sides together) so that final folded document measures 2½ x 3½."

Insert in PReP™ Tyvek[®] envelope for protection. © 2006 Council of State Archivists (CoSA) May be customized and reproduced for distribution free of charge with credit to CoSA.

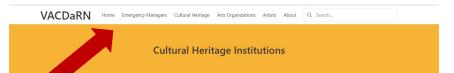
POCKET RESPONSE PLAN (PReP)

- Created by Council of State Archivists
- Concise document for recording essential information needed in the moment to respond to a disaster
- Fits in your pocket so it can always be on hand
- Portable supplement to your existing disaster plan

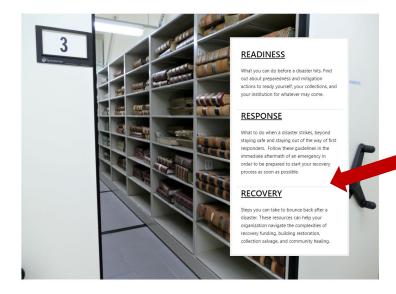
https://www.statearchivists.org/programs/emergency-preparedness/emergency-preparedness-resources/pocket-response-plantm-prep-tm-english-template/



Broken into areas by sector



"Our natural, cultural, and historic resources include irreplaceable documents, books, photographs, buildings...In the aftermath of a disaster, these resources can help restore a sense of identity and normalcy, provide an economic anchor during the long-term recovery, and sustain and heal distressed communities." -The COSTEP Starter Kit



Each sector broken down into sections



VACDaRN Home Emergency Managers Cultural Heritage Arts Organizations Artists About Q Search...

Readiness for Cultural Heritage Institutions

Conduct risk assessment

- Identify the hazards
- State of Vermont assesses natural hazards in the State Hazard Mitigation Plan (2018)
- Assess the risks
- · Implement appropriate mitigation measures
- Monitor and reassess risks

More information and checklists:

FEMA's Threat and Hazard Identification and Risk Assessment (THIRA) process

Risk assessment from Ready.gov

Heritage Preservation's Risk Evaluation and Planning Program (REPP)

Create or update emergency plan

- Council of State Archivists' Pocket Response Plan, "PReP" templates
- Vermont-specific simple plan template
- dPlan, online disaster-planning template (long-awaited update forthcoming)

Build relationships with local emergency managers

• Working with Emergency Responders: Tips for Cultural Institutions from Heritage Preservation



VACDARN Home Emergency Managers Cultural Heritage Arts Organizations Artists About Q Search...

Response for Cultural Heritage Institutions



Heritage Emergency National Task Force Response & Recovery Resources



First Aid to Cultural Heritage in Times of Crisis Handbook



Emergency Evacuation of Heritage Collections



Salvage at a Glance

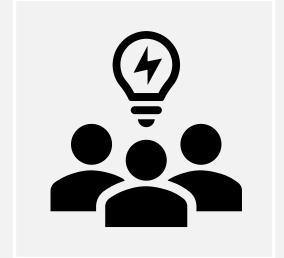


Society of American **Archivists Disaster** Planning and Response Resources



American Institute for **Conservation Disaster** Response and Recovery Guides

VERMONT HISTORICAL RECORDS PROGRAM



Site assessments

Help with drafting disaster plans

General advice

Interested in working on a disaster plan with a group? Contact us!





TAKEAWAYS







Your plan is unique to your institution

Keep it simple

Iterative process – continue to revisit and update





Set up as much in advance as you can (ex. supply kits, standing contracts with vendors)

You're not alone – preparedness has to be collaborative!

THANK YOU! QUESTIONS?

Sally Blanchard-O'Brien
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Vermont State Archives & Records
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